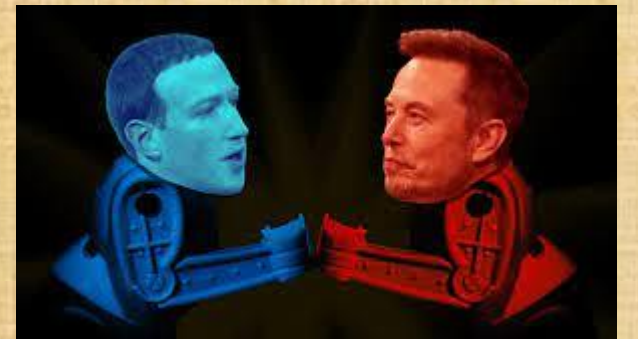


AI, GPT, ML...

Utopia

or

End of our World



Office-ologists: Focus on the Complex
(Working at Height of License)



Virtualists: Focus on the Routine
(Tech-empowered Team-based Care)







AI, GPT, ML...

What should CMIOs really be doing right now

Three Simple Steps

- Train your Providers
- Understand Risks
- Prepare for something Bad

Train your Providers

- NEVER input PHI (or other confidential info) into GPT
- ALWAYS review output – it is each provider's responsibility

Understand Risks

- What source/training data was used?
- How is the system learning to decrease hallucinations/false output?

Prepare for Something Bad

What could happen?

- *Privacy violation*
- *Biased care*
- *Losing jobs*
- *Enhanced hacking risks*
- *Patient hurt or died*

What to do...

- Create perspective
 - *How does this compare vs. all the good things created*
- Explain what happened
- Explain how the system will learn and improve