

# Physician Computer Connection ~~2020~~ 2021 Ojai, CA

Howard Landa, MD, President,  
Association of Medical Directors of Information Services

# AMDIS Board and Planning Committee

- Brian Clay, UC San Diego
- Alistair Erskine, Mass General Brigham
- Margaret Lozovatsky, Novant Health
- Kevin McEnery, MD Anderson
- Natalie Pageler, Stanford Children's Hospital
- Birju Patel, Stanford
- Richard Rydell, AMDIS

# The year that COVID defined

- COVID Treatment
  - Support and Protect our Patients
    - Surveillance, Documentation, CDS, Telemedicine, Evolving Therapies
  - Support and Protect our Clinicians
    - WFH, Virtual care
  - Support and Protect our Communities
    - Reporting, Interoperability, Surge planning, Predictive analytics
  - Manage the intersection of Politics and Science
    - Change Management
  - ***And do it all yesterday***
  - **COVID is a pragmatics disease**
- COVID Vaccine
  - Distribution, Safety, Logistics, tacking
  - Vaccine Registry
  - Equity and Politics
- Change Management/Liaison Challenges
  - Go-lives/week → weekly → Biweekly
  - Testing compromises: Good Enough
  - Communication and training/support TAT
- And COVID taught us new ways of doing things!
- COVID means never to have to say you are sorry



# And everything else

- Informaticists
  - Social Isolation, Family impacts
  - Self-perception as “draft dodgers”
  - Ridiculous work schedules (For ALL Clinicians)
- The rest of the work goes on..
  - Anti-information Blocking
    - Sharing information with patients
    - Extracts and Interface
    - API
- ADT Notification
- What the #\$\$%^ do you mean TJCMSDPH is here?
  - Surveys during a pandemic???
- Protecting Access to Medicare Act (PAMA)
- Wait, our organizations want to stay solvent???
- Vaccine Insanity

# Excellence and Outstanding Achievement

- Every informaticist I know or know about went above and beyond in
  - Supporting their patients and clinicians
  - Supporting their organization
  - Supporting our specialty
  - Supporting our nations response to the pandemic,  
and in some cases supporting this around the world

# The AMDIS award

The AMDIS awards salute excellence and outstanding achievement in applied medical informatics.

This year, the statement describes virtually every one of us.

# This year the award goes to every one of one us:

- Who worked on the front lines caring for patients and then did their Informatics work
- Who worked nights and weekend to support our patients, clinicians, organizations and communities while trying to care for their own loved ones.
- Who explained to an unhappy physicians why everyone could not get a Rapid COVID test
- Who recurrently figured out the least worst way to display COVID data to clinicians
- Who took care of the overworked IS Staff who were scared, anxious, and at times sick
- Who managed data governance more based on politics then science or reason
- Who wrote and re-wrote and re-re-wrote screening questions a gazillion times
- Who strived to communicate and educate clinicians about EHR Changes (daily!)
- Who spent hours with their local governments working through Patient instruction requirements, Reporting, Vaccine scheduling, Immunization registry management, etc.
- Who begrudging created a hydroxychloroquine alert for COVID patients  
...at least we did not have a IV bleach alert!