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# Clinical Decision Support for Population Health

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- Affordability crisis
- “80% to 90% of costs are from clinical decisions
- Studies Show Overtreatment
  - “subjecting patients to care that, according to sound science and the patients’ own preferences, cannot possibly help them”
  - \$248 billion per year
  - 10% of health care expense

- NEJM 2013;369:2551-7
- Berwick DM, et al. JAMA 2012;307:1513-6

# Reducing Costs and Improving Quality

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75% of decision support interventions succeed when the information is provided to clinicians automatically, whereas none succeed when clinicians are required to seek out the advice

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Predictors of Success	Adjusted OR
<b>Automatic provision of decision support as part of workflow</b>	<b>112</b>
Provision of decision support at the time and location of decision making	15
Provision of recommendation rather than just an assessment	7
Computer-based generation of decision support	6

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Source: Kawamoto K, Houlihan CA, Balas EA, Lobach DF. Improving clinical practice using clinical decision support systems: a systematic review of trials to identify features critical to success. *BMJ*. 2005 Apr 2;330(7494):765. PMID: 15767266

## What Next?

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- Which is better
  - An error of omission or of commission?
  - A swing and a strike or a called strike?



## What Will Enable Us to Succeed?

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- Population health CDS
- Increase alert “go live” rate 50-fold
- “Big bang” with alerts
- Alerts to significantly and safely reduce PMPM
- Alerts to improve quality



*An initiative of the ABIM Foundation*

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310 alerts covering

180 Choosing Wisely Recommendations

> 58% of Choosing Wisely

recommendations through June 2014

content for inpatient and ambulatory  
settings



CEDARS-SINAI

## Patient Education

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- Consumer Reports Choosing Wisely information made available to all physicians to hand to patients
- “My patients demand to have an .....



# Accident Avoidance Systems



Lowered accident claims

- Mercedes 16%
- Acura 15%



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alert  
fatigue?

≈ alerts **320** per day



# Choosing Wisely to Prepare for Risk



High cost labs	7
High cost procedures	15
High cost meds	11
CT/MRI	48
Nuclear imaging	21
EOL	4
LOS	5
Admissions/Readmissions	15
Mortality	11
Complex care management	16



High cost labs	7
High cost procedures	7
High cost meds	10
CT/MRI	10
Nuclear imaging	3
EOL	0
LOS	0
Admissions/Readmissions	0
Mortality	0
Complex care management	3



# American Geriatric Society

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2

## **Don't use antipsychotics as first choice to treat behavioral and psychological symptoms of dementia.**

People with dementia often exhibit aggression, resistance to care and other challenging or disruptive behaviors. In such instances, antipsychotic medicines are often prescribed, but they provide limited benefit and can cause serious harm, including stroke and premature death. Use of these drugs should be limited to cases where non-pharmacologic measures have failed and patients pose an imminent threat to themselves or others. Identifying and addressing causes of behavior change can make drug treatment unnecessary.

4

## **Don't use benzodiazepines or other sedative-hypnotics in older adults as first choice for insomnia, agitation or delirium.**

Large scale studies consistently show that the risk of motor vehicle accidents, falls and hip fractures leading to hospitalization and death can more than double in older adults taking benzodiazepines and other sedative-hypnotics. Older patients, their caregivers and their providers should recognize these potential harms when considering treatment strategies for insomnia, agitation or delirium. Use of benzodiazepines should be reserved for alcohol withdrawal symptoms/delirium tremens or severe generalized anxiety disorder unresponsive to other therapies.

3

## **Don't use opioid or butalbital treatment for migraine except as a last resort.**

Opioid and butalbital treatment for migraine should be avoided because more effective, migraine-specific treatments are available. Frequent use of opioid and butalbital treatment can worsen headaches. Opioids should be reserved for those with medical conditions precluding the use of migraine-specific treatments or for those who fail these treatments.

1

## **Don't perform population based screening for 25-OH-Vitamin D deficiency.**

Vitamin D deficiency is common in many populations, particularly in patients at higher latitudes, during winter months and in those with limited sun exposure. Over the counter Vitamin D supplements and increased summer sun exposure are sufficient for most otherwise healthy patients. Laboratory testing is appropriate in higher risk patients when results will be used to institute more aggressive therapy (e.g., osteoporosis, chronic kidney disease, malabsorption, some infections, obese individuals).

# Impact Analysis

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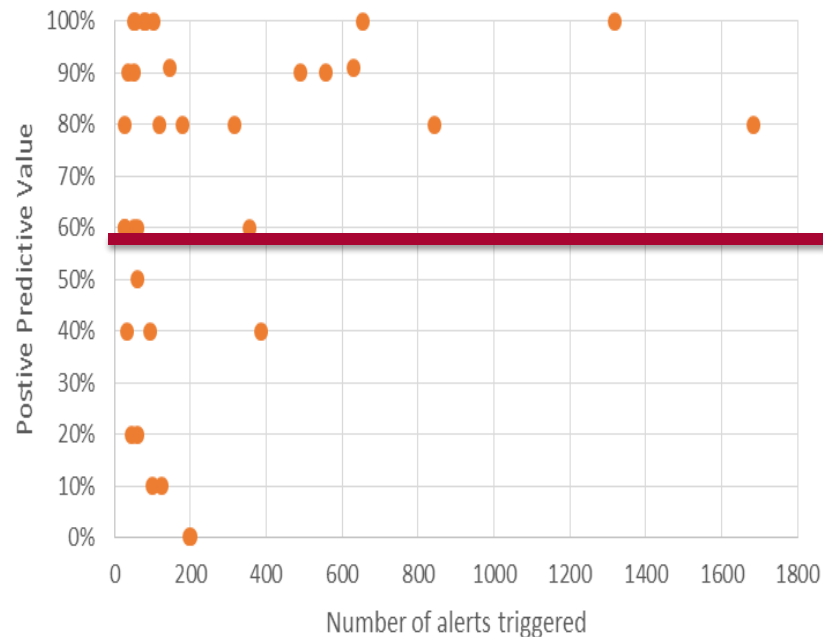
	Pre Intervention Jan 1 – Sep 9	Post Intervention Sep 10 – Nov 25		
	mean orders	mean orders	% change	p-value
Antipsychotics Patients ≥ 70	203	166	-18.2%	<0.001
Benzo-Sedatives Patients ≥ 65	133	116	-12.5%	<0.001
Butalbital Adults	4.13	3.58	-13.3%	<0.04
Vitamin-D levels	322	286	-13.7%	<0.001

Rates per 10,000 encounters

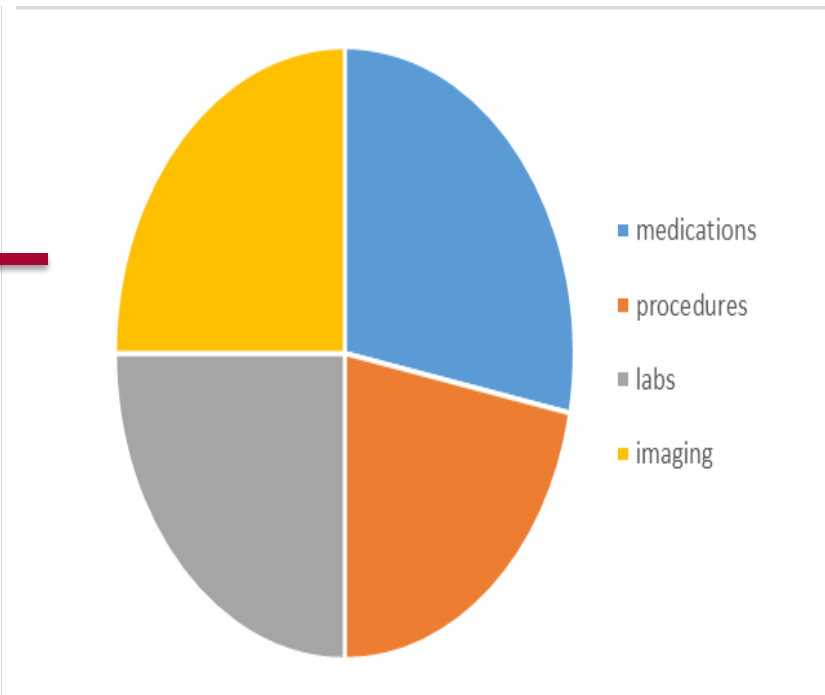


# Avoiding Alert Fatigue?

## Relationship of PPV versus number of alerts triggered



## Breakdown of alerts with PPV $\geq$ 60% by type



# Deep Dive

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- Increased risk of falls (57% for benzos, 97% for Valium)
- Increased risk of MVAs
- Increased risk of hip fractures

4

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*Arch Intern Med. 2009;169(21):1952-1960*  
*J Am Geriatr Soc 59:1883-1890, 2011.*

# Impact of Blind Spot Monitor

## Prescriptions of Benzodiazepines to Elderly Patients

### Change in number of prescriptions from baseline with active alert\*

	Age $\geq$ 65 years	Age <65 years
Pilot MD offices	-20.9%	3.6%
Control MD offices	10.6%	3.5%
Difference	-31.5%	+0.01%

\*Comparison periods 7/13/13 to 8/6/13 and 8/7/13 to 8/31/13



projected reductions  
over 1 year

22

fall related injuries

6

ED visits

3

hospitalizations

2

deaths from falls

reduction in  
benzodiazepine use



potential  
impact

*Woolcott et al. JAGS 2009,  
CDC. MMWR Weekly 2008,  
Schiller et al., Adv Data No. 392 (CDC) 2007,  
Pariente et al, Drugs Aging 2008*



60

Fewer antipsychotics  
prescribed for dementia  
on hospital discharge



Serious events  
6-7

*Including\**

1

Hospitalization for  
EPS, stroke, falls/hip fractures

5

Hospitalizations  
for other causes

1-2

Deaths

potential  
impact  
in one month

\* Hospitalization and subsequent death = 1 event  
Adjusted OR=3.19 to 3.81 for typical and atypical antipsychotics vs no antipsychotics, respectively

Sources for projections: Rochon et al. JAMA 2013

## Savings from Cancelled Orders Only

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*Savings projected from cancelled orders alone immediately following an alert are \$1.83 million annually*



## Modified Our Local Conventional Wisdom

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- Could increase CDS “go live” rate significantly
- “Big bangs” with 180 new alerts
- Physicians did not customize CDS
  - Choosing Wisely is a great brand
- Migrating to medium stops went fine