

UC San Diego Health

6 Steps to Better Performance

Primary care prevention through registry,
HM, outreach, bulk ordering, televox

Amy M. Sitapati, MD
CMIO Population Health
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UC San Diego Health



Step 1: Vision: The future of population health in medicine: Believe that technology offers new opportunities for prevention. Designing care “in bulk” for the workforce.





Step 2: Empanelment: The important of defining patient – provider relationships



DEFINE the eligible population
based on workflow

Leverage CARE TEAM
relationships that are maintained

Alternatively, based on active
medication, visit encounter
location, etc.

SNOMED

ICD

Step 3: Set up a Registry

**Start with MUD
& scrub the code**

**Use Registries to distill the
Clinical Applicability of the
Population**

- Right diagnosis codes
- Right patients
- Right activity

Consider throwing out temporally related topics:
Temporary (med assoc, acute reaction, preg assoc)
Congenital



Step 4: Set up a Individual Patient Pivot Use Health Maintenance

Individualize the pivot for exclusion and frequency of testing

Default best practice



Individual patient
Needs in a metric

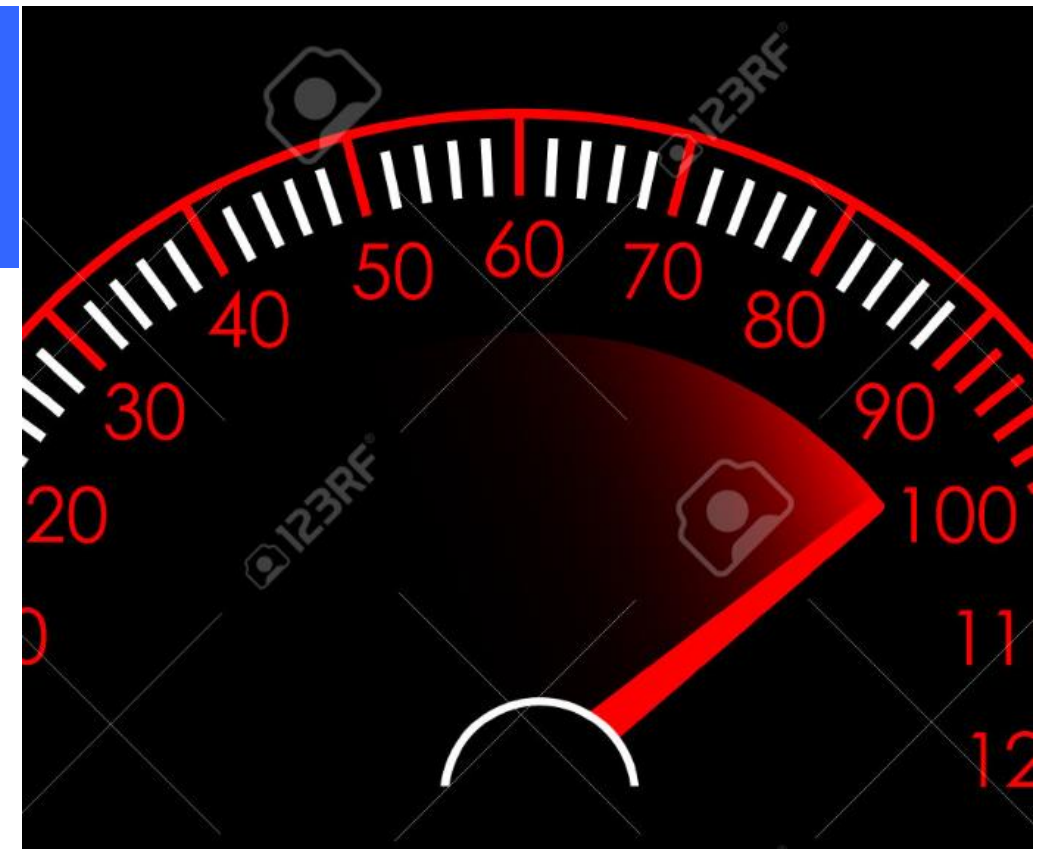


Custom DATE
EXCLUSION or
RISK FACTOR

Step 5: Measure, Analyze and Move

Hijack the healthcare team to move the measure where performance misses the target

	Performance hitting 90 th % or target	Number to get to goal	Change in past month % (or n)
Measure 1	Red	1236	-2%
Measure 2	Yellow	120	+3%
Measure 3	Green	0	+5%
Measure 4	Green	0	+8%
Measure 5	Red	2387	+7%



Step 6: Target Engagement of Patients using Outreach

Prioritize efficiently using bulk message, bulk order, televox

	Performance hitting 90 th % or target	Number to get to goal	Patient Engagement Method
Measure 1 Lab Test	Red	1236	Bulk Order & Message Quarterly
Measure 2 Procedure	Yellow	120	Televox (MD)
Measure 3	Green	0	
Measure 4	Green	0	
Measure 5 Visit based	Red	2387	Bulk message & HM



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NAME: Amy M. Sitapati

Email: asitapati@ucsd.edu



We are the future of medicine and are uniquely poised to redefine it's care delivery.